



Dale Hill

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HOTEL DIRECTORY

PLEASE DIAL '0' FOR RECEPTION
FOR ANY ASSISTANCE YOU MAY REQUIRE DURING YOUR STAY WITH US

IN AN EMERGENCY OR FOR ANY OTHER SERVICES OUTSIDE OF RECEPTION
HOURS PLEASE DIAL 500

RECEPTION HOURS ARE BETWEEN
7AM TO 11PM



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BARS & RESTAURANT

CLUBHOUSE BAR

AFTER A LONG DAY ON THE GOLF COURSE OR A HECTIC DAY SEEING THE SIGHTS AROUND THE HIGH WEALD, THERE IS NOWHERE BETTER TO UNWIND AND RELAX THAN THE WARM AND FRIENDLY AMBIENCE OF THE CLUBHOUSE BAR. THE RELAXED ATMOSPHERE OF OUR GOLFING-THEMED BAR IS THE PERFECT PLACE TO SPEND TIME WITH FRIENDS, COLLEAGUES OR FAMILY WITH A REFRESHING DRINK AND SOME SUPERBLY PREPARED FOOD.

SERVES A WIDE SELECTION OF BEVERAGES ALL DAY AND FOOD IS SERVED FROM THE BAR MENU FROM MIDDAY UNTIL 9.30PM.

THE ORANGERY

A RELAXING AND LAID-BACK ATMOSPHERE WHERE BREAKFAST AND SNACKS ARE SERVED TO HUNGRY GOLFERS AND GUESTS. IT BOASTS STUNNING VIEWS ACROSS THE 18TH HOLE AND THE SURROUNDING COUNTRYSIDE.

THE ROOF TERRACE IS A PERFECT PLACE TO ENJOY LATE EVENING DRINKS IN THE SUMMER.



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WEALDEN VIEW RESTAURANT

DINNER SERVED DAILY FROM 6PM TO 9PM

GOLF IS THE SIGNATURE DISH AT DALE HILL HOTEL AND THE EXPANSIVE FINE-DINING WEALDEN VIEW RESTAURANT IS THE STAR ATTRACTION, AND IT COMES - PERHAPS INEVITABLY - WITH VISTAS OF THE GOLF COURSE. MODERN EUROPEAN COOKING IS PAR FOR THIS PARTICULAR COURSE, AND IT APPEARS IN SOME ADVENTUROUS IDEAS. AN EXTENSIVE WINE LIST IS AVAILABLE WITH SOMETHING TO SUIT EVERYONE.

BREAKFAST

SERVED MONDAY- FRIDAY FROM 7AM TO 10AM

SATURDAY & SUNDAY FROM 7.30AM TO 10.30AM

SERVED IN THE WEALDEN VIEW RESTAURANT, BREAKFAST AT DALE HILL OFFERS A LARGE SELECTION OF FRUIT, PASTRIES AND CEREALS ALONG WITH THE OPTION OF A FULL ENGLISH BREAKFAST. WE ENDEAVOUR TO USE LOCAL PRODUCTS WHEREVER POSSIBLE TO ENSURE OUR BREAKFAST IS OF THE HIGHEST QUALITY.

ROOM SERVICE

TO PLACE AN ORDER FOR ROOM SERVICE, SIMPLY MAKE YOUR CHOICE AND CALL RECEPTION BY DIALLING “0”. PLEASE SEE THE SEPARATE ROOM SERVICE MENU FOR MORE INFORMATION.



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LEISURE FACILITIES

GYM & SWIMMING POOL

OPENING TIMES: MONDAY TO SUNDAY FROM 7.00AM TO 9PM

BOOKING IS REQUIRED FOR THE POOL & SAUNA.

CHILDREN ARE PERMITTED TO USE THE SWIMMING POOL FACILITIES UNTIL 5PM. ALL CHILDREN MUST BE ACCOMPANIED BY A PARENT AT ALL TIMES. THERE IS NO LIFEGUARD ON DUTY.

THE DALE HILL LEISURE CLUB PROVIDES AN AREA FOR OUR MEMBERS AS WELL AS THE MORE ACTIVE HOTEL GUESTS TO WORK OUT OR RELAX.

A VISIT TO OUR AIR-CONDITIONED GYMNASIUM WILL ALLOW THOSE THAT ARE FIT OR EVEN UNFIT THE OPPORTUNITY TO BECOME MORE ACTIVE WITH A RANGE OF FITNESS MACHINES AND WEIGHTS ALLOWING ONE THE OPPORTUNITY TO COMPLETE A VARIETY OF EXERCISES.

IF YOU PREFER A MORE LEISURELY EXERCISE EXPERIENCE, THEN WHY NOT OPT FOR A SWIM IN OUR LIGHT AND AIRY HEATED INDOOR POOL OVERLOOKING THE 18TH HOLE OR SIMPLY RELAX FOR A WHILE IN OUR SAUNA.

ALL RESIDING GUESTS AT DALE HILL RECEIVE COMPLIMENTARY USE OF THE SWIMMING POOL, SAUNA, AND GYMNASIUM. TOWELS WILL BE PROVIDED FROM THE HOTEL RECEPTION ON REQUEST. ALL GUESTS ARE ASKED TO PLEASE SIGN IN AT RECEPTION BEFORE ENTERING THE LEISURE CLUB.



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THE LOCKER AND CHANGING ROOM FACILITIES ARE COMPLIMENTARY HOWEVER PLEASE BE AWARE THE LOCKERS OPERATE ON A £1.00 LOCKING SYSTEM.

SWIMMING POOL & GYM ETIQUETTE

- SUITABLE SWIMWEAR MUST BE WORN AT ALL TIMES.
- PLEASE ENSURE THAT YOU HAVE A SHOWER BEFORE ENTERING THE SAUNA OR SWIMMING POOL.
- WHEN ENTERING THE POOL AREA YOU MUST NOT WEAR ANY OUTDOOR SHOES
- PLEASE NOTE THAT DUE TO HEALTH AND SAFETY REGULATIONS PERSONS UNDER THE AGE OF 18 ARE NOT ALLOWED TO USE THE SAUNA OR GYM.
- WE WOULD RECOMMEND THAT GUEST'S DRESS FOR COMFORT IN A T-SHIRT OR VEST WITH STRETCH TROUSERS OR SHORTS. TRAINERS MUST BE WORN IN THE GYM.
- WHILE USING THE GYM PLEASE ENSURE YOU CLEAN THE MACHINES AFTER USE WITH PAPER TOWELS PROVIDED.



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GOLF FACILITIES

**PRO SHOP OPENING TIMES: SUMMER SEASON 7.15AM TO 6PM
 WINTER SEASON 7.30AM TO 4.30PM**

EXTENSION NUMBER 502

AT DALE HILL WE ARE VERY PROUD OF OUR TWO MAGNIFICENT 18 HOLE GOLF COURSES; THE IAN WOOSNAM DESIGNED COURSE AND THE OLD COURSE. BOTH ARE UNIQUELY POSITIONED IN OVER 350 ACRES OF UNDULATING HILLS AND HISTORIC WOODLAND WITH STUNNING PANORAMIC VIEWS. EACH COURSE HAS BEEN DESIGNED TO OFFER SOMETHING FOR EVERYONE. DALE HILL ALSO BOASTS SUPERB PRACTICE FACILITIES INCLUDING A DRIVING RANGE, TWO PUTTING GREENS AND A PRACTICE BUNKER.

PLEASE CALL THE TEAM IN THE PRO SHOP FOR OUR LATEST GREEN FEE PRICES.



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THE DALE HILL HOTEL & GOLF CLUB DRESS CODE APPLIES TO ALL GOLFERS ON THE COURSE.

PLEASE NOTE WE DO REQUIRE VISITORS TO BE COMPETENT GOLFERS. PGA PROFESSIONALS WILL BE GIVEN COURTESY OF THE COURSE PROVIDED THEY BRING PAYING GUESTS. ALL OF THESE BOOKINGS MUST BE MADE THROUGH THE PRO SHOP.

WE STRONGLY ADVISE HOTEL GUESTS TO RESERVE TEE TIMES PRIOR TO THEIR ARRIVAL DATE, HOWEVER TO CHECK LAST MINUTE AVAILABILITY PLEASE CONTACT THE PRO SHOP BY DIALLING 502.

TEE TIMES CANCELLED LESS THAN 24 HOURS IN ADVANCE WILL BE CHARGED AT THE FULL RATE.

DRIVING RANGE

DRIVING RANGE GOLF BALLS ARE AVAILABLE FROM THE MACHINE LOCATED OUTSIDE MAIN RECEPTION, AVAILABLE FROM £3 PER BUCKET.

FOR ANY FURTHER INFORMATION PLEASE CONTACT PRO SHOP



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FURTHER FACILITIES

ADAPTERS- EUROPEAN AND AMERICAN

THERE ARE A LIMITED NUMBER OF ADAPTERS AT RECEPTION, PLEASE DIAL 0 FOR FURTHER INFORMATION. A £10 DEPOSIT CHARGE WILL BE TAKEN AND REFUNDED ON RETURN OF THE ADAPTER. EACH ROOM FEATURES USB CHARGING POINTS.

BUSINESS SERVICES

TO ENABLE GUESTS TO CARRY OUT ANY BUSINESS REQUIREMENTS WE CAN PROVIDE PHOTOCOPYING, PRINTING AND POSTAL SERVICE. PLEASE DIAL 0 FOR INFORMATION AND CHARGES.

CAR PARKING

THERE IS A LARGE CAR PARK WHICH STRETCHES RIGHT WAY AROUND THE HOTEL BUILDING. WE WOULD STRONGLY ADVISE THAT GUEST'S DO NOT LEAVE ANY VALUABLE ITEMS IN VEHICLES

DEPARTURE

WE ASK THAT ALL GUESTS ON DAY OF DEPARTURE TO VACATE THEIR ROOM BY 11.00AM. RECEPTION HAS LIMITED AVAILABILITY TO STORE LUGGAGE IF YOU WOULD LIKE TO CONTINUE USING DALE HILL'S FACILITIES AFTER CHECK OUT TIME.

ELECTRIC CAR CHARGE POINT

THERE IS A BP PULSE CHARGE POINT IN THE CAR PARK. VISIT WWW.BPPULSE.CO.UK/CHARGING-ON-THE-GO FOR FURTHER INFORMATION.

HOUSEKEEPING

PLEASE CONTACT RECEPTION BY DIALING 0 SHOULD YOU REQUIRE AN EXTRA PILLOW, BLANKET, TOWEL, BATH MAT, TOILETRIES, FLOOR HEATERS OR OSCILLATING FANS.



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INTERNET ACCESS

COMPLIMENTARY WI-FI ACCESS IS AVAILABLE IN THE PUBLIC AREAS AND BEDROOMS.

LATE CHECKOUT

LATE CHECKOUT CAN BE ARRANGED WITH RECEPTION FOR YOUR DAY OF DEPARTURE, SUBJECT TO A FEE AND AVAILABILITY. A CHARGE OF £10 PER HOUR WILL BE ADDED TO THE BILL TO FACILITATE THIS.

LAUNDRY AND DRY CLEANING

PLEASE LEAVE YOUR LAUNDRY/DRY CLEANING AT RECEPTION IN THE BAG PROVIDED, TOGETHER WITH THE COMPLETED LAUNDRY & DRY CLEANING LIST BEFORE 8AM, WE WILL RETURN IT TO YOU LATER THE SAME DAY.

NEWSPAPERS

YOU CAN REQUEST A NEWSPAPER TO YOUR ROOM FOR THE NEXT MORNING AT RECEPTION.

SMOKING

THE HOTEL IS A NON-SMOKING FACILITY INCLUDING THE BEDROOMS. THERE ARE DESIGNATED SMOKING AREAS LOCATED OUTSIDE PUBLIC AREAS. ANY GUESTS FOUND SMOKING WITHIN THEIR ROOM WILL BE CHARGED UP TO £250.00.

TELEVISION AND RADIO

YOUR ROOM HAS PLASMA TELEVISION WITH DIGITAL TELEVISION AND RADIO CHANNELS INCLUDED. A FULL LIST OF CHANNELS IS AVAILABLE FROM RECEPTION. SKY & BT SPORT IS AVAILABLE IN ALL BAR AREAS.

TELEPHONE

TELEPHONES ARE AVAILABLE IN THE BEDROOMS, PLEASE DIAL THE AREA CODE AND NUMBER REQUIRED.



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LOCAL AMENITIES

BANKING FACILITIES

THE HOTEL DOES NOT OFFER FOREIGN EXCHANGE SERVICE OR HAVE A CASH MACHINE. THE CLOSEST CASH POINT IS LOCATED IN TICEHURST, A 3 MINUTE DRIVE AWAY.

CHEMIST, DOCTOR & DENTIST

ALL OF THE ABOVE ARE LOCATED IN TICEHURST. IN THE CASE OF AN EMERGENCY PLEASE CONTACT RECEPTION BY DIALING 0.

CINEMA

THE CLOSET CINEMA IS KINO DIGITAL IN HAWKHURST. PLEASE CONTACT THEM 01580754321 FOR DETAILS OF TIMES AND FILMS SHOWING.

FLOWERS

PLEASE CONTACT RECEPTION AND THEY CAN ARRANGE ANY FLOWER REQUESTS FOR YOU FROM OUR LOCAL FLORIST.

LIBRARY

THE LOCAL LIBRARY IS IN WADHURST AND CAN BE CONTACTED ON 03456 080196

SHOPPING

TUNBRIDGE WELLS HAS A VARIETY OF SHOPS AND MALLS THAT WILL ALLOW THOSE WHOM NEED A BIT OF RETAIL THERAPY AMPLE OPPORTUNITY TO 'SHOP TIL THEY DROP'

SUPERMARKETS

THE NEAREST MAJOR SUPERMARKET IS TESCO LOCATED IN HAWKHURST.



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TAXIS

A FULL LIST OF LOCAL TAXI COMPANIES AND NUMBERS IS AVAILABLE FROM RECEPTION. DUE TO OUR RURAL LOCATION, LOCAL TAXI COMPANIES MAY REQUEST A NON-REFUNDABLE DEPOSIT TO CONFIRM BOOKINGS FROM DALE HILL.

BUSES

A BUS STOP IS LOCATED OUTSIDE THE HOTEL, WITH SERVICES TO TICEHURST & WADHURST AND ONWARDS TO TUNBRIDGE WELLS.

TRAINS

THE NEAREST RAILWAY STATION IS IN WADHURST WITH ONWARD SERVICE TO TUNBRIDGE WELLS AND LONDON AS WELL AS SERVICING THE SEASIDE TOWN OF HASTINGS.

FOR TRAVEL INFORMATION PLEASE CONTACT RECEPTION BY DIALLING 0

THEATRE

THE CLOSEST THEATRES ARE LOCATED IN TUNBRIDGE WELLS, BEING THE ASSEMBLY HALL THEATRE (01892 530613) OR TRINITY THEATRE (01892 678678). PLEASE CONTACT THEM FOR FURTHER DETAILS OF SHOWS AND TICKET AVAILABILITY



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LOCAL TOWNS & CITY

ROYAL TUNBRIDGE WELLS (13 MILES)

OWES ITS ORIGIN TO THE DISCOVERY IN 1606 BY LORD NORTH OF THE CHALYBEATE SPRINGS. IT SOON BECAME FASHIONABLE TO 'TAKE THE WATERS' AND IT GREW IN POPULARITY DEVELOPING INTO A FASHIONABLE AND FLOURISHING SPA TOWN. WITH MANY PARKS AND GARDENS AND THE FAMOUS PANTILES IT MAKES A GREAT DAY OUT.

HASTINGS (18 MILES)

A LIVELY SEASIDE TOWN. VISIT ST. CLEMENTS CAVES REPUTEDLY USED BY SMUGGLERS.

RYE (18 MILES)

THE ENCHANTING MEDIEVAL TOWN OF RYE, AN ANCIENT CINQUE PORT, WITH COBBLED STREETS, A WEALTH OF HISTORIC BUILDINGS INCLUDING THE FAMOUS MERMAID INN BUILT IN 1425. ARGUABLY THE MOST BEAUTIFUL TOWN IN THE BRITISH ISLES.

LOCAL ATTRACTIONS

BEDGEBURY PINETUM

EUROPE'S BEST COLLECTION OF CONIFERS, AUGMENTED BY MAPLES, OAKS, RHODODENDRONS, AZALEAS AND MANY WILD FLOWERS. TEL. 01580 211044

BATEMAN'S

HOME OF RUDYARD KIPLING, IT IS POSSIBLE TO VIEW THE HOUSE, THE PEACEFUL GARDENS AND RESTORED WATER MILL.
TEL. 01435 882302



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SPA VALLEY RAILWAY

REGULAR STEAM SERVICE ON STANDARD GAUGE RAILWAY LEAVING FROM TUNBRIDGE WELLS. TAKE A JOURNEY THROUGH THE EAST SUSSEX & KENT COUNTRYSIDE TEL 01829 300 141.

BEWL WATER

THE SOUTH EAST'S LARGEST LAKE SET WITHIN BEAUTIFUL WEALDEN COUNTRYSIDE. WATERSIDE WALKS, PICNIC AREAS, WOODLAND PLAYGROUND, SELF-SERVICE RESTAURANT, PASSENGER FERRY, FLY FISHING, OUTDOOR CENTER, WINDSURFING, SAILING AND MUCH MORE. TEL. 01892 890661

BODIAM CASTLE

BODIAM IS A FAIRY TALE CASTLE. IT IS THE BEST EXAMPLE OF ITS TYPE IN THE COUNTRY, BUILT IN 1385. WITH ITS STRIKING AND EVOCATIVE FAÇADE, ITS RAMPARTS' RISING DRAMATICALLY ABOVE THE MOAT BELOW AND BREATHTAKING VIEWS ACROSS THE COUNTRYSIDE FROM THE TOP OF THE ROUND TOWERS, BODIAM CASTLE HAS SOMETHING FOR EVERYONE. TEL. 01580 830436

PASHLEY MANOR GARDENS

A SHORT 5 MINUTE DRIVE FROM DALE HILL IS THE HISTORIC TUDOR HOUSE AND GARDENS AT PASHLEY MANOR. ORIGINALLY BUILT IN 1262 AND AT ONE TIME LIVED IN BY HENRY VIII'S SECOND WIFE, ANN BOLEYN, PASHLEY MANOR PLAYS HOST TO SOME OF THE FINEST ENGLISH GARDENS IN THE SOUTH EAST. TEL. 01580 200888

SCOTNEY CASTLE

ONE OF ENGLAND'S MOST ROMANTIC GARDENS CREATED AROUND A PICTURESQUE 14TH CENTURY MOATED CASTLE RUIN. SAVOUR THE DRAMATIC VIEWS CREATED BY THE STEEP LIE OF THE LAND, DISCOVER THE DINOSAUR FOOTPRINT, THE ICEHOUSE, AND A SCULPTURE BY HENRY MOORE. TEL. 01892 891081



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HEALTH & SAFETY

- TO MINIMIZE RISK FOLLOWING A SHOWER OR A BATH WHEN THE FLOOR IS WET, PLEASE USE THE MATS PROVIDED FOR YOUR PERSONAL SAFETY.
- TAKE CARE WHEN USING THE SHOWER CUBICLE AND ESPECIALLY WHEN GETTING OUT OF THE SHOWER.
- FOR SAFETY AND SECURITY REASONS WE DO NOT ALLOW MEMBERS OF STAFF TO WORK IN HOTEL BEDROOMS IF A GUEST IS PRESENT AS PART OF OUR 'LONE WORKING' POLICY.
- IN THE RARE EVENT OF SPOTTING SOMEONE WHO LOOKS SUSPICIOUS IN CLOSE PROXIMITY TO HOTEL BEDROOMS PLEASE NOTIFY RECEPTION (DIAL 0) SO WE CAN CHECK MATTERS.
- INEVITABLY BREAKAGES HAPPEN. IF SO, PLEASE LET RECEPTION KNOW, PARTICULARLY IF GLASS IS INVOLVED TO PREVENT ACCIDENTS WHEN ROOMS ARE CLEANED AND WASTE BINS ARE CLEARED.

FIRE SAFETY

PLEASE TAKE A FEW MINUTES TO FAMILIARIZE YOURSELF WITH THE NEAREST EXITS TO AND FROM YOUR ROOM. A PLAN OF THE HOTEL LAYOUT AND WHERE YOUR BEDROOM IS SITUATED IS LOCATED ON THE BACK OF YOUR BEDROOM DOOR. GUESTS WHO HAVE A HEARING IMPAIRMENT WHICH RESTRICTS THE ABILITY TO HEAR A FIRE ALARM SHOULD KINDLY INFORM RECEPTION ONCE THEY HAVE CHECKED IN.

EVACUATION PROCEDURE

IF YOU DISCOVER A FIRE ACTIVATE THE NEAREST BREAK GLASS POINT, AND THEN WALK DOWN TO GROUND LEVEL USING THE NEAREST FIRE EXIT.



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DO NOT RETURN TO YOUR ROOM UNDER ANY CIRCUMSTANCES.

FOR YOUR INFORMATION THE ASSEMBLY POINT IS AT THE GREEN ASSEMBLY POINT SIGN, LOCATED ON THE FAR SIDE OF THE CAR PARK. ONCE YOU ARE THERE, YOU SHOULD INFORM OUR FIRE MARSHAL OF YOUR NAME AND ROOM NUMBER SO WE ACCOUNT FOR ALL THOSE CHECKED IN AS A GUEST. IF YOU ARE TRAPPED IN YOUR ROOM, INFORM RECEPTION BY DIALLING 0. IT WOULD HELP TO ENSURE THAT YOUR CORRIDOR DOOR IS COMPLETELY SHUT AND THAT WET TOWELS ARE USED TO PREVENT SMOKE GETTING UNDER THE DOOR. ALSO OPEN YOUR WINDOW/BALCONY DOOR TO ATTRACT THE ATTENTION OF OTHERS OUTSIDE. (AT NIGHT TIME, IF YOU TURN YOUR ROOM'S LIGHTS ON AND OFF THIS IS A GOOD MEANS OF ATTRACTING PROMPT ATTENTION.

NEVER USE THE ELEVATOR IN THE EVENT OF AN EVACUATION.

PLEASE READ CAREFULLY THE FIRE NOTICE LOCATED ON YOUR BEDROOM DOOR.

DO NOT SMOKE IN ANY OF THE BEDROOMS/BATHROOMS. DALE HILL HOTEL & GOLF CLUB IS STRICTLY A NON-SMOKING DESIGNATED AREA AND SATISFIES UK LEGAL REQUIREMENTS. PLEASE ALSO BE AWARE THAT SMOKE FROM EXTERNAL AREAS ENTERING THE BUILDING CAN SET OFF THE AUTOMATIC ALARMS. (THE ROOMS HAVE VERY SENSITIVE DETECTORS TO PICK UP SMOKE THUS AUTOMATICALLY ACTIVATING THE FIRE ALARM!)

GUESTS WITH ANY FORM OF IMPAIRMENT/DISABILITY THAT MAY IMPEDE THEIR EVACUATION IN THE EVENT OF ANY EMERGENCY SHOULD NOTIFY RECEPTION UPON ARRIVAL IN THEIR ROOM. THIS IS SO THAT, IF THERE IS AN EMERGENCY EVACUATION, WE CAN PROVIDE YOU WITH THE APPROPRIATE ASSISTANCE.



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